

index to volume 15

Library Administration and Management

Winter 2001–Fall 2001

Pages 1–68	Number 1	Winter
Pages 69–126	Number 2	Spring
Pages 127–196	Number 3	Summer
Pages 197–264	Number 4	Fall

@ Your Library Campaign

The Campaign for America's Libraries: An Interview with Deborah Davis, **15: 76–79**

A

ACADEMIC LIBRARIES

Community Service Volunteers in a University Library, **15: 91–97**

ACCOUNTING. *See also* BUDGETING

It's Accrual World, or How Can My Variance Report Be So High If I Didn't Do Anything Different? (Small Change), **15: 107–9**

ALA Annual Conference

Reports from Annual Conference [2000], **15: 56–59**

Reports from Annual Conference [2001], **15: 259–63**

ALA Midwinter Meeting

Key Midwinter Board Actions (LAMA News), **15: 122**

Reports from Midwinter (LAMA News), **15: 123–27**

ALA News, **15: 59–60, 263**

AWARDS

2001 AIA/ALA Library Building Award Program, **15: 132–40**

John Cotton Dana Awards (LAMA News), **15: 121**

ALA Announces 2001 Best of Show Winners (LAMA News), **15: 260**

Literati Award for Excellence to Ilene Rochman and Colleagues (LAMA News), **15: 192**

B

Bao, Xue-Ming. *See* Kalyan, Sulekha

BASKETBALL

"A Reason for Rain": Hoop Lessons for Library Leaders (On Managing), **15: 39–43**

BELLINGHAM PUBLIC LIBRARY (Wash.)

John Cotton Dana Awards (LAMA News), **15: 121**

BLALOCK, LOUISE

Blalock Named *Library Journal's* Librarian of the Year (LAMA News), **15: 192**

Blessing, Laura K.

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15: 80–84**

BLUH, PAMELA M.

Pamela Bluh is Editor of *Monograph on Electronic Serials* (LAMA News), **15: 258**

Bluh, Pamela M.

Mission Accomplished! Proceedings of Vision, Mission, Reality: Creating Libraries for the Twenty-First Century, **15: 141–78**

Bonnici, Laurie J.

Creating the Library Leadership Institute at Snowbird: An Exercise in Leadership, **15: 98–103**

BROWN UNIVERSITY LIBRARY

Fifteen Months in the Planning Trenches: Strategically Positioning the Research Library for a New Century, **15: 4–13**

BRYN MAWR COLLEGE (Pa.)

2001 AIA/ALA Library Building Award Program, **15: 137**

BUDGETING

It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate (Small Change), **15: 183–85**

Standard Costs and Flexible Budgets: It's Still Better to Be Wrong than Ignorant (Small Change), **15: 246–48**

Bullard, Sharon W.

The Dollars and Sense of Library Security, **15: 213–22**

C

CAMPAIGN FOR AMERICA'S LIBRARIES

The Campaign for America's Libraries: An Interview with Deborah Davis, **15: 76–79**

Carpenter, Kathryn

Editor's Keyboard, **15: 2–3, 70–71, 131, 199**

CHANGE

The Internet and the Strategic Reconfiguration of Libraries (2000 National Institute), **15: 144–51**

President's Column, **15: 199**

Chmara, Theresa

Privacy and Confidentiality Issues in Providing Public Access to the Internet, **15: 20–22**

CIVILITY

Civility (Manager's Bookshelf), **15: 186–91**

COGHLAN, ELISA

Elisa Coghlan Joins LAMA Staff (LAMA News), **15: 56**

COMPENSATION

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15: 80–84**

What We Say and What We Reward: Valuing Employees through Recognition Programs, **15: 85–90**

CONFIDENTIALITY

Privacy and Confidentiality Issues in Providing Public Access to the Internet, **15: 20–22**

CONSULTANTS

LAMA Library Consultants Directory, following 15: 230

CRISIS MANAGEMENT

Controversy Is Not a Crisis, 15: 26-29

CUSTOMER SERVICE

"To Save the Time of the User": Customer Service at the Millennium, 15: 179-82

D

Dahlgren, Anders C.

2001 AIA/ALA Library Building Award Program, 15: 132-40

DAVIS, DEBORAH

The Campaign for America's Libraries: An Interview with Deborah Davis, 15: 76-79

DENVER PUBLIC LIBRARY (Colo.)

2001 AIA/ALA Library Building Award Program, 15: 135

John Cotton Dana Awards (LAMA News), 15: 121

Deyrup, Marta M. See Kalyan, Sulekha

DISASTER PLANNING

Academic Libraries' Emergency Plans for Inclement Weather, 15: 223-29

DR. EUGENE CLARK LIBRARY (Tex.)

John Cotton Dana Awards (LAMA News), 15: 121

Durrance, Joan C.

The Vital Role of Librarians in Creating Information Communities (2000 National Institute), 15: 161-68

E

Editor's Keyboard, 15: 2-3, 70-71, 131, 199

ERGONOMICS

Ergonomics: Human Factors for Librarians (Manager's Bookshelf), 15: 252-57

F

FILTERING

Internet Censorship and Filtering (Manager's Bookshelf), 15: 113-19

Public Information Office Issues Advice on Filtering (News from ALA), 15: 59

School Libraries and Filtering, 15: 23-25

FINANCIAL STATEMENTS

Staying Balanced: How Financial Statements Are Constructed (Small Change), 15: 44-46

FRIEND MEMORIAL LIBRARY (Maine)

2001 AIA/ALA Library Building Award Program, 15: 136

FRIENDS OF THE PIKES PEAK LIBRARY DISTRICT

John Cotton Dana Awards (LAMA News), 15: 121

FUNDING SOURCES

The Politics of Success (2000 National Institute), 15: 152-54

G

Gardner, Carrie

School Libraries and Filtering, 15: 23-25

GIESECKE, JOAN

Joan Giesecke Volume Provides Practical Strategies (LAMA News), 15: 192

Giesecke, Joan

President's Column, 15: 198

Gómez, Martín

Marketing Models for Libraries (2000 National Institute), 15: 169-71

GOVERNANCE BODIES

Getting the Most from Your Boards and Advisory Councils, 15: 204-12

H

Harwood, Richard L. See Osif, Bonnie A.

Henderson, Doug

Controversy Is Not a Crisis, 15: 26-29

HUMAN RESOURCES

Civility (Manager's Bookshelf), 15: 186-91

What We Say and What We Reward: Valuing Employees through Recognition Programs, 15: 85-90

What's a New Manager to Do? (The Truth Is Out There), 15: 249-51

I

IFLA News

Report of the ALA Representative to the IFLA Statistics Section (LAMA News), 15: 196

INFORMATION COMMUNITIES

The Vital Role of Librarians in Creating Information Communities (2000 National Institute), 15: 161-68

Instructions to Authors, 15: 68

INSURANCE

Transferring Risk through Appropriate Liability Insurance, 15: 30-38

INTELLECTUAL FREEDOM

Intellectual Freedom: An Interview with Judith F. Krug, 15: 200-203

INTERNET

The Internet and the Strategic Reconfiguration of Libraries (2000 National Institute), 15: 144-51

Internet Censorship and Filtering (Manager's Bookshelf), 15: 113-19

OITP Releases Initial Report on the Internet, Public Libraries, and the Digital Divide (LAMA News), 15: 60

Special Section: Risky Business: Legal and Liability Issues Related to Internet Access, 15: 14-38

K

Kalyan, Sulekha, Xue-Ming Bao, and Marta M. Deyrup

Academic Libraries' Emergency Plans for Inclement Weather, 15: 223-29

Kling, Rob

The Internet and the Strategic Reconfiguration of Libraries (2000 National Institute), 15: 144-51

KRUG, JUDITH F.

Intellectual Freedom: An Interview with Judith F. Krug, 15: 200-203

L

LA&M

Editorial Advisory Board (LAMA News), 15: 259

LA&M Advisory Committee Report (LAMA News), 15: 123

LA&M Is Fifteen Years Old (LAMA News), 15: 259

LAMA

Election Results (LAMA News), 15: 261

LAMA BES Architecture for Public Libraries Committee (LAMA News), 15: 56

LAMA BES Buildings for College and University Libraries Committee (LAMA News), 15: 261-62

LAMA BES Library Building Consultants List Committee (LAMA News), **15: 126**

LAMA BES Library Facilities Planning Discussion Group Electronic Discussion List (LAMA News), **15: 56**

LAMA BES Library Interiors, Furnishings, and Equipment Committee (LAMA News), **15: 126, 262**

LAMA BES Safety and Security Committee (LAMA News), **15: 126-27, 262**

LAMA Editorial Advisory Board (LAMA News), **15: 259**

LAMA ENDOWMENT

Endowment Campaign Update (LAMA News), **15: 258-59**

Thank you Gale, Ingram, Quality Books, EBSCO, and Endeavor! The Endowment Fund Grows . . . (LAMA News), **15: 120-22**

LAMA Governmental Affairs Committee

[Annual Conference] (LAMA News), **15: 259**

Considers Communication on Legislative Issues (LAMA News), **15: 123**

Washington Office Executive Director Speaks to Governmental Affairs Committee (LAMA News), **15: 194-95**

LAMA HRS Supervisory Skills Committee (LAMA News), 15: 56-57

LAMA Library Building Consultants List

Debuts Online July 2001 (LAMA News), **15: 192-93**

LAMA Library Organization and Management Section (LAMA News), 15: 262-63

LAMA Measurement, Assessment, and Evaluation Section (LAMA News), 15: 263

LAMA Membership Committee (LAMA News), 15: 125

LAMA National Institute 2000

Special News Report, **15: 72-75**

Special Section: Papers from the 2000 National Institute, **15: 141-78**

LAMA News Section, 15: 56-59, 120-28, 192-95, 258-63

LAMA Program Committee (LAMA News), 15: 259

LAMA Public Relations and Marketing Section

LAMA Announces 2001 Best of Show Winners (LAMA News), **15: 260**

LAMA Publications Committee (LAMA News), 15: 57-58

LAMA REGIONAL INSTITUTES

Success of the Regional Institutes Continues (LAMA News), **15: 122-23**

LAMA Research Committee

Holds a Research Forum (LAMA News), **15: 259-60**

LAMA SASS Technical Services Systems Committee (LAMA News), 15: 58

LAMA Strategic Plan (LAMA News), 15: 194-95

LAMA Strategic Planning Implementation Committee (LAMA News), 15: 125-26, 261

LAMA Task Force on Communication

Report on Survey Results and Recommendations (LAMA News), **15: 124**

LAMA Web Task Force (LAMA News), 15: 126

LAMA Women Administrators Discussion Group

Considers Recruitment and Hiring (LAMA News), **15: 58-59**

LATVIA

Sunshine on a Winter's Day: Library Managers in Latvia (On Managing), **15: 104-6**

LEADERSHIP

"A Reason for Rain": Hoop Lessons for Library Leaders (On Managing), **15: 39-43**

LEADERSHIP (contd.)

Creating the Library Leadership Institute at Snowbird: An Exercise in Leadership, **15: 98-103**

The Effective Organization in the Twenty-First Century (2000 National Institute), **15: 176-78**

Leslie, Don

Your Library of the Future: It's up to YOU! (2000 National Institute), **15: 172-75**

LIBRARY BUILDINGS

2001 AIA/ALA Library Building Award Program, **15: 132-40**

To Build or Not to Build (2000 National Institute), **15: 155-60**

LIBRARY LEADERSHIP INSTITUTE

Creating the Library Leadership Institute at Snowbird: An Exercise in Leadership, **15: 98-103**

LOUDOUN COUNTY PUBLIC LIBRARY (Va.)

Controversy Is Not a Crisis, **15: 26-29**

Lubans, John, Jr.

"A Reason for Rain": Hoop Lessons for Library Leaders (On Managing), **15: 39-43**

Sunshine on a Winter's Day: Library Managers in Latvia (On Managing), **15: 104-6**

"To Save the Time of the User": Customer Service at the Millennium (On Managing), **15: 179-82**

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked (On Managing), **15: 240-45**

M

MANAGEMENT

What's a New Manager to Do? (The Truth Is Out There), **15: 249-51**

Manager's Bookshelf

Civility, **15: 186-91**

Ergonomics: Human Factors for Librarians, **15: 252-57**

Internet Censorship and Filtering, **15: 113-19**

Statistics for Librarians, **15: 50-55**

MARKETING

Marketing Models for Libraries (2000 National Institute), **15: 169-71**

MARTIN, ROBERT S.

LAMA Member Robert S. Martin Appointed to Head Institute of Museum and Library Services (LAMA News), **15: 258**

MCLEAN, YVONNE

Thanks to Charles Wilt, Yvonne McLean, and Shonda Russell (LAMA News), **15: 258**

Miller, Ellen G.

Getting the Most from Your Boards and Advisory Councils, **15: 204-12**

Moran, Robert F.

The Campaign for America's Libraries: An Interview with Deborah Davis, **15: 76-79**

Intellectual Freedom: An Interview with Judith F. Krug, **15: 200-203**

Morgan, Candace D.

Liability for Obscenity and Pornography in Providing Internet Access in the Library, **15: 17-19**

MULLER, KAREN

Executive Director Moves to a New Position (LAMA News), **15: 120**

MULTNOMAH COUNTY LIBRARY (Ore.)

2001 AIA/ALA Library Building Award Program, **15: 138**

Musser, Linda R.

What We Say and What We Reward: Valuing Employees through Recognition Programs, **15**: 85-90

N

Nelson, Norman

Legal and Liability Issues Related to Internet Access, **15**: 14-16

NEW MEXICO STATE UNIVERSITY LIBRARY

John Cotton Dana Awards (LAMA News), **15**: 121

NORTH MASON TIMBERLAND LIBRARY (Wash.)

2001 AIA/ALA Library Building Award Program, **15**: 134

O

OBSCENITY

Liability for Obscenity and Pornography in Providing Internet Access in the Library, **15**: 17-19

On Managing (column)

"A Reason for Rain": Hoop Lessons for Library Leaders, **15**: 39-43

Sunshine on a Winter's Day: Library Managers in Latvia, **15**: 104-6

"To Save the Time of the User": Customer Service at the Millennium, **15**: 179-82

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked, **15**: 240-45

ORGANIZATIONAL DEVELOPMENT

The Effective Organization in the Twenty-First Century (2000 National Institute), **15**: 176-78

Osif, Bonnie A.

Civility (Manager's Bookshelf), **15**: 186-91

Ergonomics: Human Factors for Librarians (Manager's Bookshelf), **15**: 252-57

Internet Censorship and Filtering (Manager's Bookshelf), **15**: 110-12

Osif, Bonnie A. and Richard L. Harwood

Statistics for Librarians (Manager's Bookshelf), **15**: 50-55

P

PENNSYLVANIA STATE UNIVERSITY

What We Say and What We Reward: Valuing Employees through Recognition Programs, **15**: 85-90

PHOENIX PUBLIC LIBRARY (Ariz.)

John Cotton Dana Awards (LAMA News), **15**: 121

PLANNING

Fifteen Months in the Planning Trenches: Strategically Positioning the Research Library for a New Century, **15**: 4-13

It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate (Small Change), **15**: 183-85

The Search Conference: A Strategic Planning Tool for a Turbulent World, **15**: 230-39

Your Library of the Future: It's up to YOU! (2000 National Institute), **15**: 172-75

POLICIES AND PROCEDURES

Academic Libraries' Emergency Plans for Inclement Weather, **15**: 223-29

PORNOGRAPHY

Liability for Obscenity and Pornography in Providing Internet Access in the Library, **15**: 17-19

POSCERV MODEL

Getting the Most from Your Boards and Advisory Councils, **15**: 204-12

President's Column, **15**: 2, 70, 130, 198

PRIVACY

Privacy and Confidentiality Issues in Providing Public Access to the Internet, **15**: 20-22

PUBLIC RELATIONS

The Campaign for America's Libraries: An Interview with Deborah Davis, **15**: 76-79

R

Randolph, Susan E.

The Search Conference: A Strategic Planning Tool for a Turbulent World, **15**: 230-39

ROBERTSON BRANCH LIBRARY (Calif.)

2001 AIA/ALA Library Building Award Program, **15**: 133

ROCHMAN, ILENE

Literati Award for Excellence to Ilene Rochman and Colleagues (LAMA News), **15**: 192

RUSSELL, SHONDA

Thanks to Charles Wilt, Yvonne McLean, and Shonda Russell (LAMA News), **15**: 258

S

Sannwald, William W.

To Build or Not to Build (2000 National Institute), **15**: 155-60

SCHOOL LIBRARIES

School Libraries and Filtering, **15**: 23-25

SEARCH CONFERENCE METHOD

The Search Conference: A Strategic Planning Tool for a Turbulent World, **15**: 230-39

SECURITY

The Dollars and Sense of Library Security, **15**: 213-22

Shoaf, Eric C.

Fifteen Months in the Planning Trenches: Strategically Positioning the Research Library for a New Century, **15**: 4-13

Small Change: A Column about Finance and Accounting in Libraries

It's Accrual World, or How Can My Variance Report Be So High if I Didn't Do Anything Different?, **15**: 107-9

It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate, **15**: 183-85

Standard Costs and Flexible Budgets: It's Still Better to Be Wrong than Ignorant, **15**: 246-48

Staying Balanced: How Financial Statements Are Constructed, **15**: 44-46

Snyder, Herb

It's Accrual World, or How Can My Variance Report Be So High if I Didn't Do Anything Different? (Small Change), **15**: 107-9

It's Better to Be Wrong than Ignorant: How Budgets Can Help with Decisions Even When They're Inaccurate (Small Change), **15**: 183-85

Standard Costs and Flexible Budgets: It's Still Better to Be Wrong than Ignorant (Small Change), **15**: 246-48

Staying Balanced: How Financial Statements Are Constructed (Small Change), **15**: 44-46

Special Section: Papers from the 2000 National Institute, **15:** 141-78

Special Section: Risky Business: Legal and Liability Issues Related to Internet Access, **15:** 14-38

Starr, Kevin

The Politics of Success (2000 National Institute), **15:** 152-54

STATISTICS

Statistics for Librarians (Manager's Bookshelf), **15:** 50-55

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15:** 80-84

SUGGESTIONS

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked (On Managing), **15:** 240-45

T

TEAM MANAGEMENT

Thoughts from Someone Who Was Voted Off the Island on the Trip Over (The Truth Is Out There), **15:** 47-49

THORN-HAWKINS, DOLL

Doll Thorn-Hawkins Begins Work as LAMA Program Assistant (LAMA News), **15:** 258

Thorsen, Jeanne

President's Column, **15:** 2, 70, 130

Tilton, Michelle Worrall

Transferring Risk through Appropriate Liability Insurance, **15:** 30-38

Todaro, Julie

300th Time's the Charm (The Truth Is Out There), **15:** 110-12

The Effective Organization in the Twenty-First Century (2000 National Institute), **15:** 176-78

Thoughts from Someone Who Was Voted Off the Island on the Trip Over (The Truth Is Out There), **15:** 47-49

What's a New Manager to Do? (The Truth Is Out There), **15:** 249-51

TRUSTEES

Getting the Most from Your Boards and Advisory Councils, **15:** 204-12

Truth Is Out There (column)

300th Time's the Charm, **15:** 110-12

Thoughts from Someone Who Was Voted Off the Island on the Trip Over, **15:** 47-49

What's a New Manager to Do?, **15:** 249-51

U

UNIFORM COMPUTER INFORMATION TRANSACTION ACT UCITA (LAMA News), **15:** 59

UNIVERSITY OF NEVADA, LAS VEGAS

Community Service Volunteers in a University Library, **15:** 91-97

UNIVERSITY OF NEW HAMPSHIRE

2001 AIA/ALA Library Building Award Program, **15:** 140

UNIVERSITY OF TEXAS AT ARLINGTON

Using Statistical Techniques to Reduce Salary Inequities among Librarians, **15:** 80-84

USER SERVICES

"Where Are the Snows of Yesteryear?" Reflections on a Suggestion "Box" That Worked (On Managing), **15:** 240-45

V

Vaughan, Jason, and Penny Whitten

Community Service Volunteers in a University Library, **15:** 91-97

VOLUNTEERS

Community Service Volunteers in a University Library, **15:** 91-97

W

WASHINGTON TOWNSHIP METROPOLITAN SCHOOL DISTRICT (Ind.)

John Cotton Dana Awards (LAMA News), **15:** 121

WEATHER POLICIES

Academic Libraries' Emergency Plans for Inclement Weather, **15:** 223-29

WEST BLOOMFIELD TOWNSHIP PUBLIC LIBRARY (Mich.)

John Cotton Dana Awards (LAMA News), **15:** 121

Whitten, Penny. *See* Vaughan, Jason

WILT, CHARLES

Thanks to Charles Wilt, Yvonne McLean, and Shonda Russell (LAMA News), **15:** 258

WOODSTOCK BRANCH LIBRARY (Ore.)

2001 AIA/ALA Library Building Award Program, **15:** 139